

# DISCLAIMER

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# DISCLAIMER

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Some of FIS' web pages require submission of personal information. Under those circumstances, all reasonable measures will be taken to protect the privacy of such information; however, FIS cannot guarantee the absolute security of any information submitted. When there is a visit on FIS' website and on the Parent Portal, a record of the visit is made as a "hit" which may show information that includes:

- domain name server address, log information, details of use of the website and Parent Portal, device event information, and the user's Internet protocol address;
- the pages visited;
- device information, such as the hardware model, operating system, unique device identifiers, and mobile network information including phone number;
- geo-location information;
- unique application numbers, such as application version number; and
- cookies or similar technologies which are used to collect and store information about a browser or device, such as language and other settings.

FIS uses the information obtained via cookies to:

1. monitor website traffic and performance;
2. measure visitor behaviour to improve their experience by remembering the way they like to view our website (language settings, enhanced navigation, etc.);
3. enable personalized features and content;
4. optimize advertisements and marketing.

Most web browsers are initially set up to accept cookies. One can choose to 'not accept' cookies by changing the settings but if one does so one may find that certain features on FIS' website or the Parent Portal do not work properly.

The "hit" information allows FIS to compile statistics about the number and types of visitors to its site and for the diagnosis of problems in order to help improve its website.

## Enquiries, Access and Correction

Under the PDPO, Data Subjects have the right to access or correct their Personal Data held. All requests must be submitted to: [info@lfis.edu.hk](mailto:info@lfis.edu.hk).

FIS may levy a charge for processing any data access or correction request.

If you have any queries about FIS policy and practice, please write to [info@lfis.edu.hk](mailto:info@lfis.edu.hk) or to French International School 165 Blue Pool Road, Happy Valley, Hong Kong